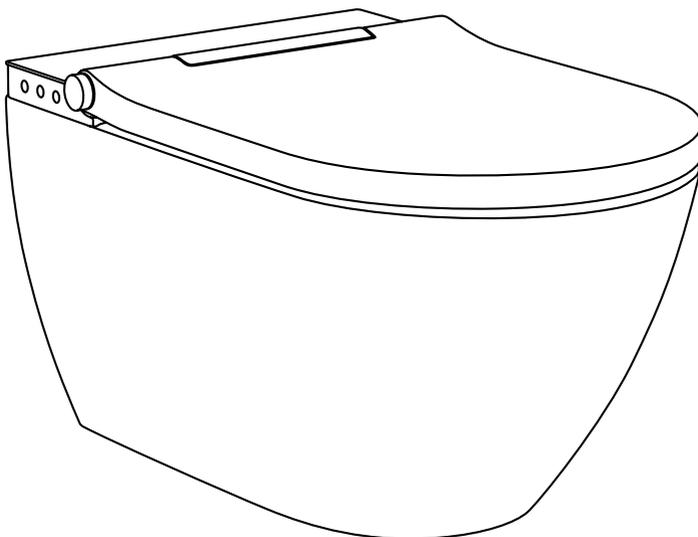
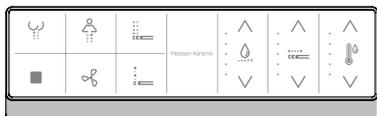


Meissen Keramik

USER MANUAL

shower toilet GENERA Ultimate



Thank you for purchasing MEISSEN KERAMIK shower toilet.

IMPORTANT:

Read and understand this manual before installing and using this product! The illustrations in this manual are for reference only and may differ from the actual appearance of the product.

Features and available functions of the shower toilet GENERA Ultimate

Washing	Standard wash	●
	Feminine wash	●
	Oscillation wash	●
	Pulse wash	●
	Water spray intensity adjustment	●
	Water temperature adjustment	●
	Spray nozzle position adjustment	●
Hygiene	Nozzle self-cleaning	●
	Replaceable nozzle tip	●
	Antibacterial nozzle	●
	Easy detachable lid and toilet seat	●
Comfort	Soft-close toilet seat	●
	Night light	●
	Instantaneous water heating	●
	Drying	●
	Ceramic pre-spraying	●
	Odor reduction function	●
	Descaling function	●
	Knob control	●
	Remote control	●
Smartphone remote control	●	
Safety	EN1717	●
	IPX4	●
	CE	●
	RoHS	●

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Chapter 1 Safety principles

To ensure safe and trouble-free use of the shower toilet, read the user manual and observe the safety rules!

1.1 Symbols and their meaning



Warning

This symbol indicates hazards that may lead to death or injury if ignored.



Caution

This symbol indicates hazards that may lead to injury and/or damage to shower toilet or other property if ignored

Meaning of symbols:



MANDATORY
operation



PROHIBITED
operation

1.2 Safety considerations



Make sure that the power cord is not damaged!

Avoid crushing or jamming the power cord!

The power cord must not come into contact with heated surfaces and sharp edges!

If you have any questions about the operation of the appliance, please contact the customer service helpline to avoid product failure and damage caused by misuse.

Children and persons who do not understand the intended use of the product, or who have physical, sensory, mental or other disabilities, may use the product only if it has been explained to them how they can use it safely or under the supervision of other people.

The shower toilet is not a toy – children must not play with the product as this can lead to injuries or death.

Connect the appliance to the cold water supply system (temperature of about 4-35 degrees Celsius)

Do not use the shower toilet if it is not working properly.

In the event of a malfunction or failure, immediately disconnect the power supply, close the shut-off valve to cut off the water supply and stop using the shower toilet. Contact the customer service helpline.

Malfunctions and faults can manifest themselves as:

- a crack or damage to the product
- smoke coming out of the product
- unusual sound and smell of burning
- product heating up above normal operating temperature
- water leakage from pipes or the appliance

Using a damaged appliance may result in electric shock, fire, flooding or other damage.

Do not lift the product by gripping the lid.



When using in the bathroom, make sure that the power supply system is waterproof. If not, the risk of an electric shock or fire can occur.





Warning



Do not immerse in or spray the appliance or electrical system with water or other liquids.

Electric shock, damage to the appliance or fire hazard.



Do not place hot objects or flammable materials near the appliance.

Fire hazard.



Do not disassemble, modify or repair the appliance.

Electric shock, short circuit or fire hazard.



Take care not to flood the appliance connected to the power supply when cleaning.

Electric shock or fire hazard.



Make sure that the electrical system and bowl are earthed.

The appliance can only be connected to dedicated 220V-240V, 50/60Hz, 10A systems with residual-current device.



If the appliance will not be used for a longer period of time (several months), turn it off with the ON/OFF button.



Caution



Do not allow children to play, stand or sit on the lid. Do not place heavy objects on it.

This may lead to injuries or damage to the appliance.



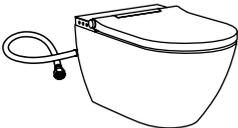
Do not install the appliance in a room where the temperature is below 4°C.

This can damage the appliance.



Do not force the lid or seat to close.

This may cause damage to the product.



Do not kink, bend excessively or twist the water hose.

This may cause water leakage.



 Do not use aggressive, concentrated or abrasive cleaning agents.

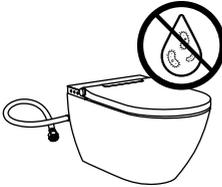
They can damage the product.



 Do not use appliances near the shower toilet that could interfere with its operation.



 Do not lean against the lid. This may cause damage or injury.



 Do not supply contaminated water, seawater or untreated water to the appliance, as this may cause infection, skin irritation or damage to the product.

1.3 Precautions for use

Connect the appliance to the cold water supply system using the new hose supplied with the product. Use only new hoses to connect the shower toilet.

When moving the appliance from a cool to a warm room, condensation may occur on the surface of some system components. In such a situation switch the appliance on after a few hours to let the condensed steam evaporate.

Prevent the spray nozzle from contamination, splashing or blocking.

You can install a residual current device (RCD) as an additional protection. Do not use accessories that are not recommended by the manufacturer.

Control knob and remote control are supplied by CR2032 batteries.

In case of acid leakage from the battery, avoid contact with skin, eyes and mucous membranes.

In case of contact with acid, rinse contaminated areas with plenty of clean water and seek medical help immediately.

Keep batteries out of the reach of children. The battery can be life-threatening if swallowed. In case of swallowing the battery, seek medical attention immediately.

Do not charge the battery, use other means to reactivate it, dismantle it, throw it into fire or short-circuit its poles.

Remove depleted batteries from the remote control immediately. Otherwise, acid leakage from the battery may damage the remote control. Do not mix old and new batteries in the remote control.

Clean the contacts of the remote control before reinserting the batteries. When inserting the battery, pay attention to the correct polarity. If the remote control will not be used for a long time, remove the batteries.

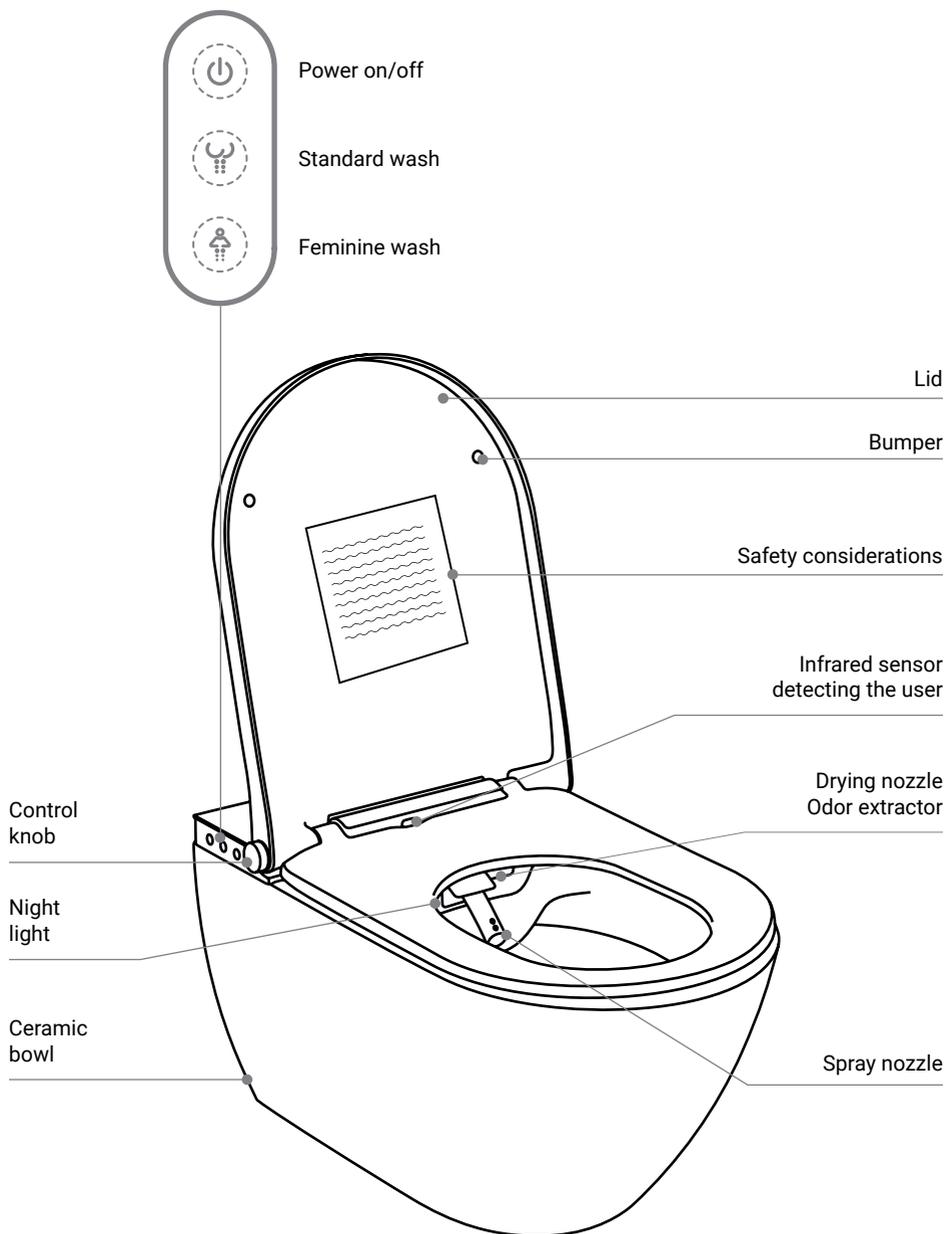
Do not expose the battery to extreme conditions: do not place it on hot surfaces and do not expose it to direct sunlight. Otherwise there is an increased risk of leakage.

For information on how to remove and insert the battery, see point 3.1 of the manual.

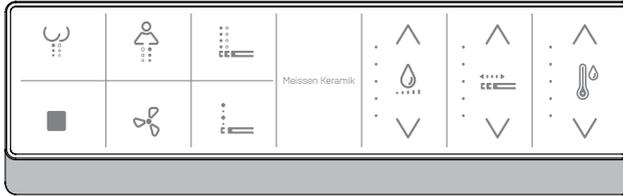
Do not mix different types or used batteries.

Chapter 2 Ogólna charakterystyka produktu

2.1 Use of the shower toilet



2.1 Remote control - front panel

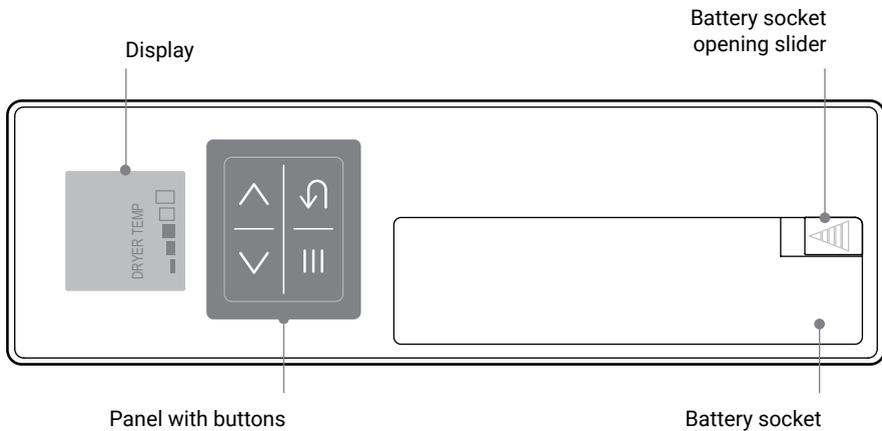


Symbol	Function
	Standard wash
	Feminine wash
	Stop
	Drying
	Oscillation wash
	Pulse wash

Symbol	Function
	Water spray intensity adjustment
	
	Nozzle position adjustment
	
	
	Water temperature adjustment
	
	
	

(See section 3.5 for detailed information on the individual functions).

2.3 Remote control - rear panel



2.4 Rear panel button functions

1. Press  to start the MENU on the rear panel

MENU	1/4
1. MANUAL CLEANING	
2. AUTO FUNCTION	

2. Press  (left or right) to select a function

The selected function will be highlighted in grey

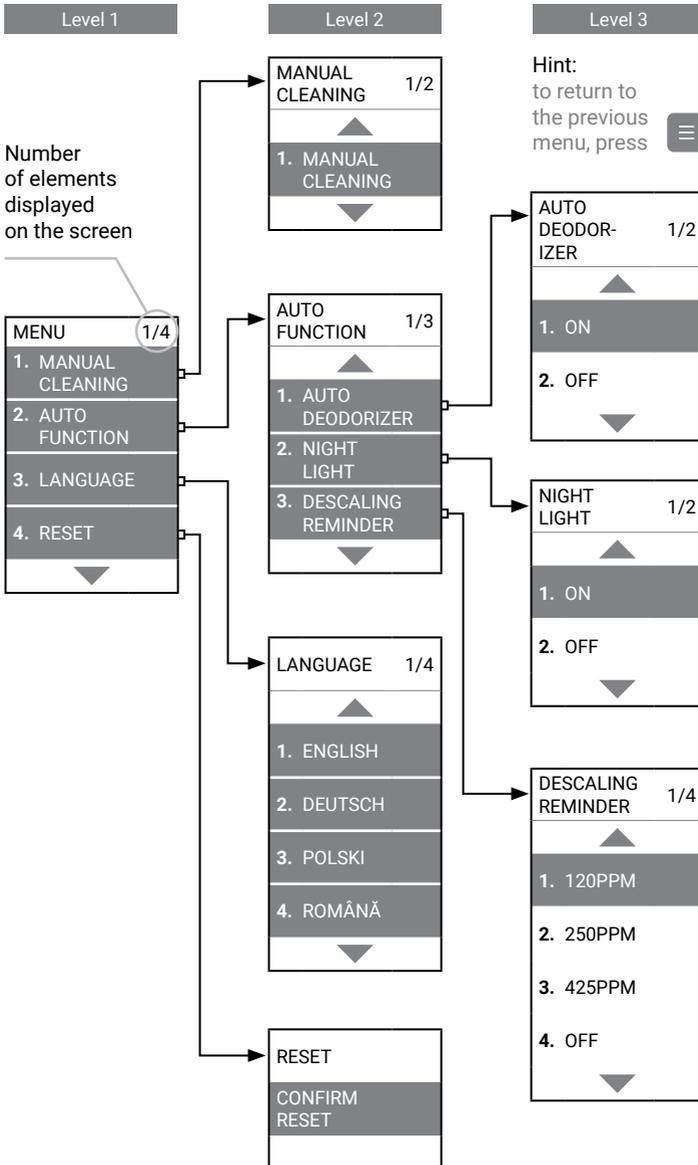
1. MANUAL CLEANING		1. MANUAL CLEANING
--------------------	---	--------------------

After pressing  the setting will be applied

	ENTER
	MENU / RETURN Entering the main menu, returning to the previous menu
	SELECTION / FUNCTION SETTINGS

(See sections 3.5. and 3.6. for detailed information on button functions)

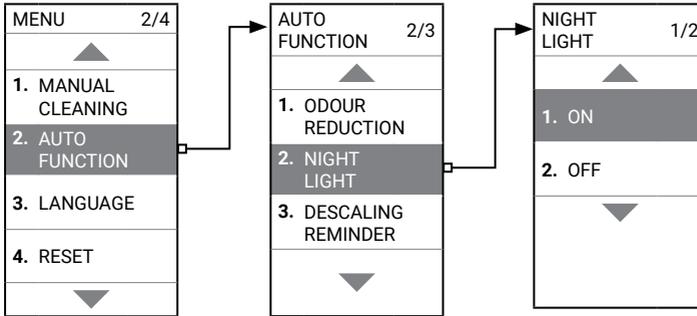
2.5 Rear panel display functions



2.6. Night light

The shower toilet is equipped with an LED night light function for easy orientation at night. If this function is activated, the light will switch on automatically when the room gets dark.

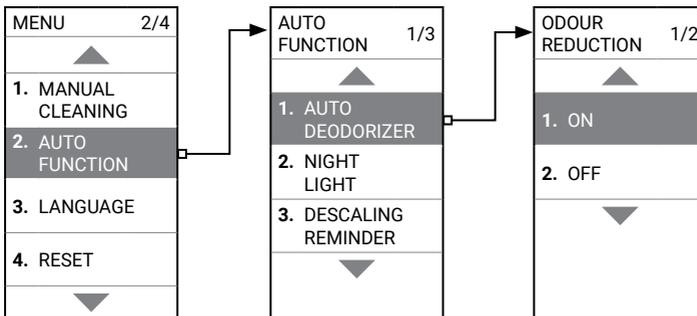
To activate this function, use the rear panel of the remote control:



2.7. Odor reduction

The shower toilet is equipped with an odor reduction function. If this function is activated, the odor extractor will switch on automatically when the user sits on the toilet seat. The odor extractor will switch off automatically after 5 minutes or one minute after the user gets up from the toilet seat (depending on what happens faster).

To activate this function, use the rear panel of the remote control:

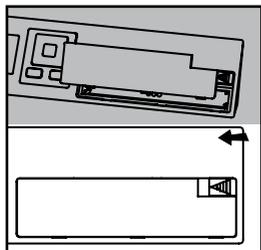


Chapter 3 Operating instructions

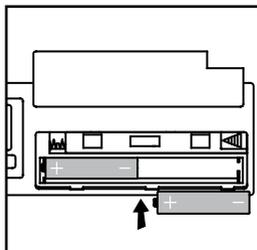
3.1 Starting the shower toilet

1. Open the shut-off valve and check if there is water flow and that the hose connection is tight.

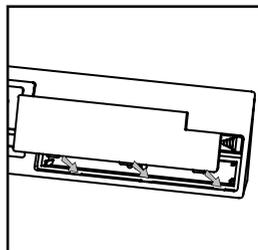
2. Remote control battery



A. The battery cover is located on the back of the remote control. To open it, push the slider to the left, as shown in the picture.



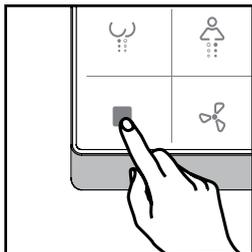
B. Insert two AAA batteries, paying attention to the appropriate polarity.



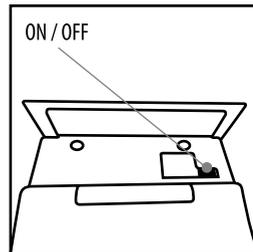
C. After installing the batteries, close the cover.

In order to check if the batteries are inserted correctly, press any button on the remote control. If the button lights up, it means that the batteries are inserted correctly. If the remote control does not work, check if the batteries are inserted correctly or if they are not discharged.

3. Pairing the remote control with the shower system.



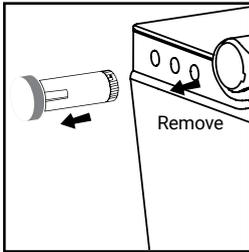
A. Turn the power supply to the shower toilet off using the switch underneath the glass rear panel, then press and hold the stop button until the LEDs on the remote control start flashing.



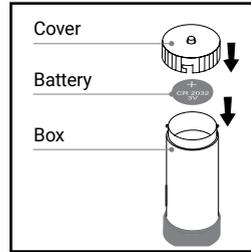
B. Turn the power supply to the appliance on and wait 15-20 seconds.

If remote control and appliance pairing has failed, try again. If the next attempt is unsuccessful, contact the service.

4. Control knob battery

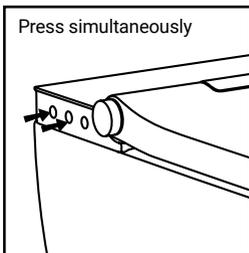


A. Remove the control knob.

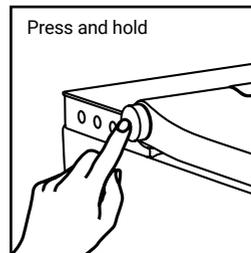


B. Open the cover and insert the battery with the positive side upwards. Use CR 2032 3V battery.

5. Pairing the control knob



A. Press the on/off and standard wash buttons simultaneously. There should be a long beep. If there is no beep, try again.



B. Press and hold the control knob until you hear a long beep that indicates that the control knob is correctly synchronized with the appliance. If the pairing attempt failed, try again. In the pairing is unsuccessful, contact the service.

3.2 Ceramic pre-spray function

The shower toilet is equipped with a ceramic pre-spray function for easy rinsing of the waste. Each time the user sits on the toilet seat, the nozzle will extend from the shower system for a moment to spray a small amount of water inside the ceramic bowl.

3.3 Shower system button functions



**Power
on/off**

Press and hold the on/off button for about 5 seconds to turn the appliance on/off.



**Standard
wash**

The wash function can be activated when the user is sitting on the toilet seat (the infrared sensor in the appliance is activated).

The "standard wash" button activates the standard wash program. The nozzle extends and starts gentle and safe washing.

To finish the wash press again the "standard wash" button or the "stop" button on the remote control. Otherwise, the washing will automatically finish after 3 minutes.



Feminine wash

The wash function can be activated when the user is sitting on the toilet seat (the infrared sensor in the appliance is activated).

The "feminine wash" button activates the feminine wash program. The nozzle extends and starts gentle and safe washing.

To finish the wash press again the "feminine wash" button or the "stop" button on the remote control. Otherwise, the washing will automatically finish after 3 minutes.

3.4 Knob control

					
 Standard wash		 Drying		 Feminine wash	
 	 	 	 	 	 
Water spray intensity	Nozzle position	Air flow temp.	Stop	Water pressure	Nozzle position
<p>The wash function can be activated when the user is sitting on the toilet seat (the infrared sensor in the appliance is activated). Turn the control knob backward by about 90 degrees to activate the standard wash.</p> <ol style="list-style-type: none"> 1. A short beep indicates that the function is on/off. Duration: 3 min. 2. You can adjust water spray intensity during washing (5 levels). <p>Each change in the water spray intensity is accompanied by a short beep, and if the maximum level is reached, the appliance will beep twice.</p> <p>Press the control knob to stop the standard wash function. Otherwise, the washing will automatically finish after 3 minutes.</p> <ol style="list-style-type: none"> 3. You can adjust the position of the nozzle during washing by pressing and turning the knob. 		<p>Press the knob to activate the hot air drying function.</p> <ol style="list-style-type: none"> 1. A short beep indicates that the function is on/off. Duration: 4 min. 2. You can adjust the temperature during drying (5 levels). <p>Each change in the drying temperature is accompanied by a short beep, and if the maximum temperature is reached, the appliance will beep twice. Press the knob to stop the drying function. Otherwise, the drying will automatically finish after 4 minutes.</p>		<p>The wash function can be activated when the user is sitting on the toilet seat (the infrared sensor in the appliance is activated). Turn the control knob forward by about 90 degrees to activate the feminine wash.</p> <ol style="list-style-type: none"> 1. A short beep indicates that the function is on/off. Duration: 3 min. 2. You can adjust water spray intensity during washing (5 levels). <p>Each change in the water spray intensity is accompanied by a short beep, and if the maximum level is reached, the appliance will beep twice.</p> <p>Press the knob to stop the feminine wash function. Otherwise, the washing will automatically finish after 3 minutes.</p> <ol style="list-style-type: none"> 3. You can adjust the position of the nozzle during washing by pressing and turning the knob. 	

3.5 Remote control

The shower toilet can be operated with the buttons on the side panel (standard wash, feminine wash), the control knob or remote control. The control knob can control the standard wash, feminine wash and drying functions. The remaining functions are activated with the remote control (including appliance settings). Press the appropriate button on the remote control to activate given function. The button will be highlighted for 5 seconds. If the remote control does not work, check if the batteries are installed correctly or if they are not discharged (see 3.1. point 2).

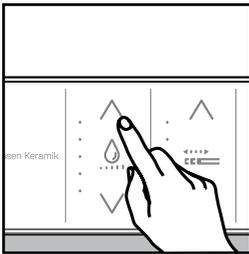
■ Stop

Press the "Stop" button to stop the current function.

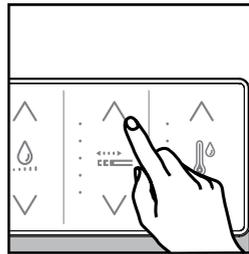


Standard wash

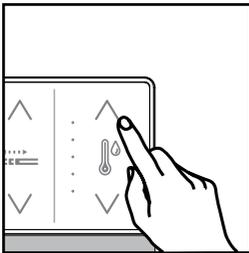
Press the "Standard wash" button. You will hear a beep, the button will be highlighted and the standard wash function will be activated (the user must sit on the toilet seat).



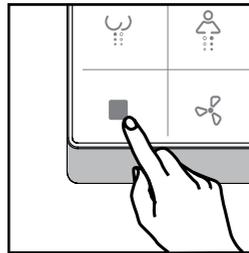
During standard wash, press "∧" in "water spray intensity adjustment" to increase water spray intensity; press "∨" to decrease the water pressure.



During standard wash, press "∧" in "nozzle position settings" to move the nozzle forward; press "∨" to move the nozzle backward.



During standard wash press "∧" in "water temperature settings" to increase the water temperature; press "∨" to decrease the water temperature.

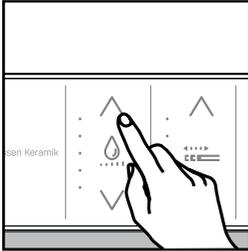


Press the "Stop" button to finish standard wash, or wait 3 minutes until the process is automatically completed.

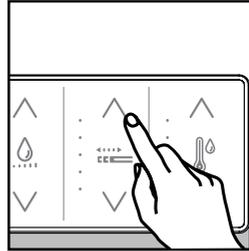


Feminine wash

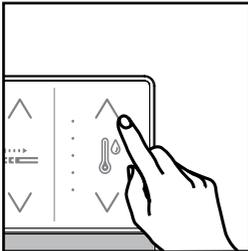
Press the "Feminine wash" button. You will hear a beep, the button will be highlighted and the feminine wash function will be activated (the user must sit on the toilet seat).



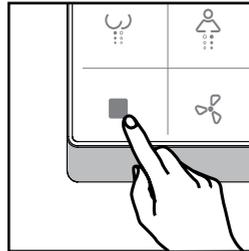
During feminine wash, press "∧" in "water spray intensity adjustment" to increase water spray intensity; press "∨" to decrease the water pressure.



During feminine wash, press "∧" in "nozzle position settings" to move the nozzle forward; press "∨" to move the nozzle backward.



During standard washing press "∧" in "water temperature settings" to increase the water temperature; press "∨" to decrease the water temperature.

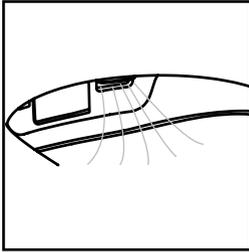


Press the "Stop" button to finish standard wash, or wait 3 minutes until the process is automatically completed.

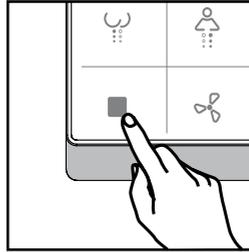


Drying

Press the "Drying" button to activate the drying function (the user must sit on the toilet seat).



The drying function is activated, the drying nozzle will open and warm air will flow out of the nozzle.



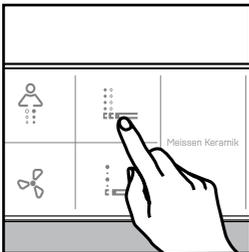
Press the "Stop" button to finish drying or wait 4 minutes until the drying process is automatically completed.



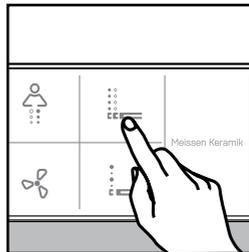
Oscillation wash

During oscillation wash the nozzle moves forward and backward.

Condition: Standard or feminine wash function is enabled



Press the indicated button to activate oscillation wash.

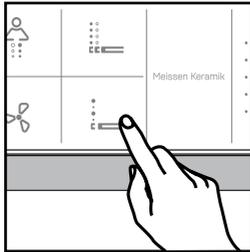


Press the oscillation wash button again to finish it, or wait 3 minutes until the oscillation wash process is automatically completed.

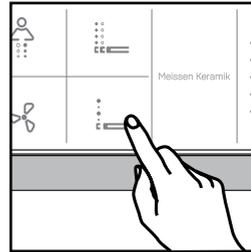


Pulse wash

During pulse wash the water is fed with varying pressure.
Condition: Standard or feminine wash function is enabled



Press the indicated button to start wash with pulse wash.

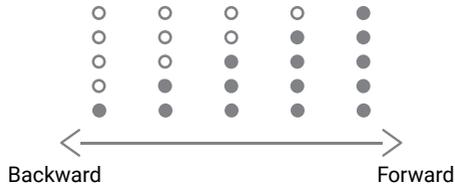


Press the wash with pulse wash button again to finish it, or wait 3 minutes until the pulse wash process is automatically completed.



Nozzle position adjustment

It is possible to set 5 nozzle positions. The default setting is position 3. **Condition: Standard or feminine wash function is enabled.**

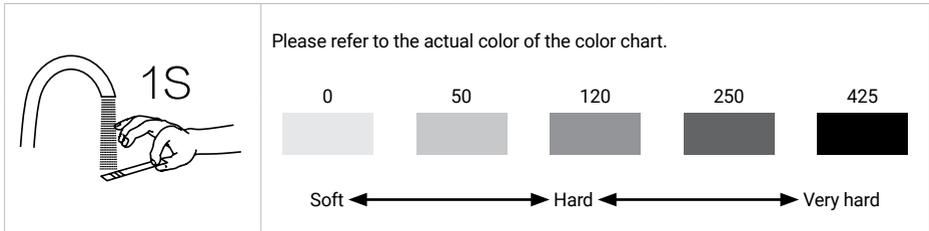


Press the " \wedge " button in the nozzle position settings to move it forward. With each subsequent press the nozzle will extend 1 level further. The " \vee " button will retract the nozzle.

3.6 Operation of the descaling function

The hardness of water varies depending on the region. In order to check the local water quality, perform the test using the water hardness test strip supplied with the appliance.

The test must be carried out as follows:

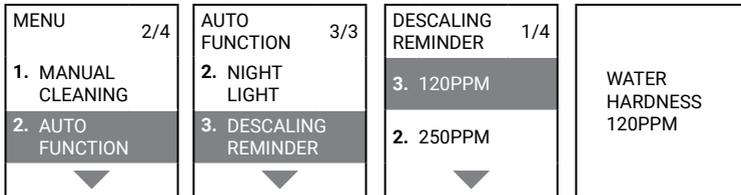


To check the hardness of the water at the installation site, dip the test strip in water for about 1 second.

Read the test result after 15 seconds by comparing the result color with the color chart.

Set the descaling reminder based on the result using the rear panel of the remote control. If the readout is between two degrees of water hardness use the higher value.

Setting the descaling reminder for the sample value of 120ppm:



In order to remove limescale use descaling fluid.
(For details see section 4.5.)

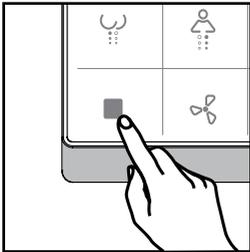
Chapter 4 Cleaning and maintenance

4.1 Shower toilet cleaning

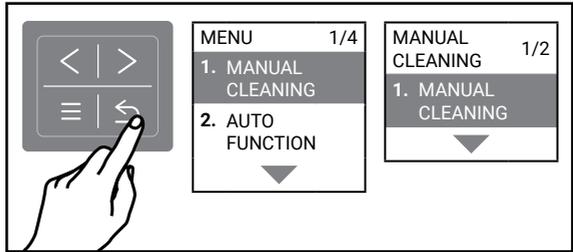
Clean the appliance and wipe out any dirt on a regular basis. If the product is not cleaned regularly, it can lead to dirt buildup that is difficult to remove. Take care not to flood the appliance connected to the power supply when cleaning. Be careful not to allow water or detergent to enter the electrical connector, as this may cause an electric shock, fire or short circuit. Do not use abrasive cleaning agents or those containing chlorine or acids. Follow the instructions of the cleaning agent manufacturer. Do not mix different cleaning products. Use a mild soap solution for daily cleaning.

4.2 Spray nozzle cleaning

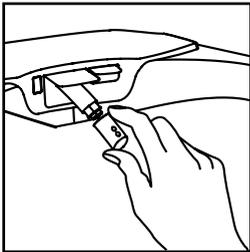
The spray nozzle and nozzle arm are rinsed automatically before and after each washing cycle (standard wash / feminine wash). Irrespective of this, clean the spray nozzle manually and wipe out any dirt on a regular basis, following the instructions below:



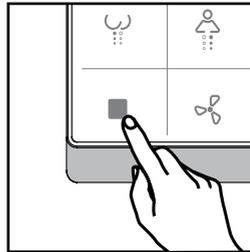
- A.** Press and hold the stop button to make sure that the toilet is in standby mode.



- B.** Cleaning of the nozzle is activated using the rear panel of the remote control, as shown in the picture above. During the cleaning process you will hear short beeps every 3 seconds.



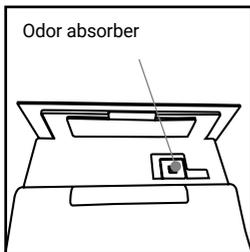
- C.** Remove the head and clean the nozzle and head with a cloth, sponge or brush and a mild detergent. Attach the cleaned head.



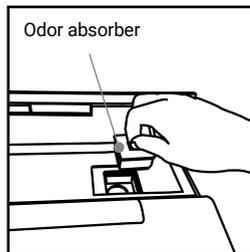
- D.** To complete the process, press the "stop" button on the front of the remote control so that the nozzle retracts into the shower system.

4.3 Odor reduction system cleaning

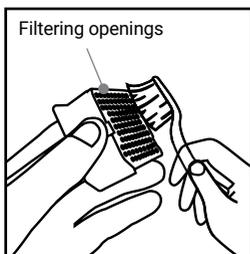
The odor absorber should be cleaned using a small brush.



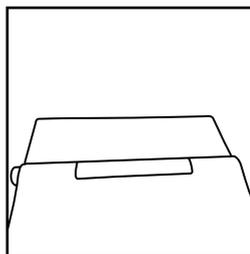
A. Open the glass cover on the back of the product.



B. Remove the odor absorber.



C. Use a toothbrush or other small brush to clean the odor absorber in order to remove dust.

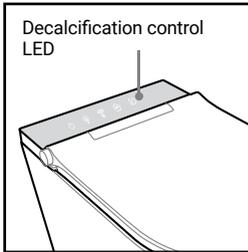


D. Insert the cleaned odor absorber and close the glass cover.

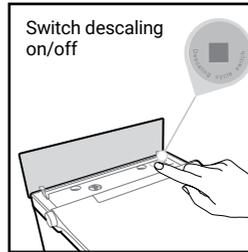
Do not wash the odor absorber with water, otherwise it may cause damage.
If cleaning the odor absorber has not improved its performance a new one should be purchased.

4.4 Descaling

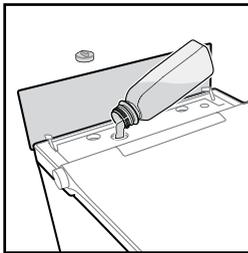
Descal the appliance regularly to prevent limescale deposits, which may cause malfunction or damage.



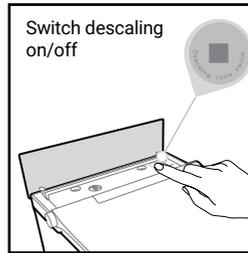
A. Open the rear glass cover.



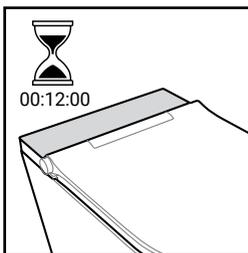
B. Press the descaling cycle switch to start emptying the tank. This will be accompanied by an intermittent beep. The process of emptying the tank will be completed after about 30 seconds.



C. Open the filler plug and pour the descaling agent as shown in the figure (approx. 200ml). Use descaling agents for coffee machines and electric kettles. **Maximum of 250 ml of descaling agent can be poured into the shower system.**



D. Press the descaling cycle switch again to start the descaling cycle.



E. The descaling process will be carried out automatically and will be completed after approximately 12 minutes. The entire descaling process is accompanied by an intermittent beep. When the descaling cycle is complete, the beep will switch off.

Note: The manufacturer recommends the use of descaling liquid intended for coffee machines and electric kettles. **Do not use the shower system while descaling.** The descaling liquid is to be purchased separately.

4.5 Remote control cleaning

Use a soft, damp cloth or sponge to clean the remote control. Avoid spilling water or other liquid on the remote control, as this will damage it.

4.6 Waste disposal

Waste electric and electronic equipment (WEEE) may contain dangerous and hazardous substances. Do not dispose of this appliance as unsorted municipal waste. Return it to a designated collection point for the recycling of WEEE Contact your point of sale or relevant authorities for more information.

Used batteries must be disposed of properly. Battery recycling containers can be found in shops where batteries are sold and at local collection points.

Children must not play with plastic bags, batteries or packaging material. Store such material safely or dispose of it in an environmentally-friendly manner.

4.7 Product maintenance

Close the shut-off valve and disconnect the water supply hose when:

- there is a risk that water may freeze
- the appliance is not used for a longer period time (several months). Otherwise, it may cause damage to the appliance or lead to skin infections.

Chapter 5 Troubleshooting

Disconnect the appliance from the power supply and then turn it on again after at least 3 minutes. If the appliance still does not work properly, please contact your customer service center or your retailer.

 <p>Ostrzeżenie</p>	<p>Do not disassemble, modify or repair the appliance. Electric shock, short circuit or fire hazard.</p>	
Condition	Possible cause	Solution
Basic functions		
Shower system does not work	No power supply	Wait for the power supply to be restored
	Damage to the electrical connection	Shut down the water supply Disconnect the power supply Call service
	RCD is off	Turn the RCD on
	Standby mode off	Turn on the appliance by pressing the button on the side panel
Water leakage	Shower system failure	Shut down the water supply Disconnect the power supply Call service
Remote control / Control knob		
Remote control LED flashes during operation	Low battery level	Replace the batteries
Remote control / Control knob does not work	No battery	Install the batteries
	Discharged batteries	Replace the batteries
	Incorrectly inserted batteries	Insert the batteries correctly paying attention to '+' and '-' poles
	Remote control failure	Call the customer service helpline
	No connection between remote control / control knob and shower base	Pair the remote control/control knob (points 3.1.2 and 3.1.4.)

Standard wash / Feminine wash		
Switching between standard and feminine wash takes too long	When switching between standard and feminine wash modes, the spray head retracts and self-cleaning is performed	No user intervention is required
Water does not flow from the nozzle or the spray nozzle does not extend	No water supply	Wait for the water supply in the water supply system to be restored
	The water shut-off valve is closed	Open the water shut-off valve
	Abnormalities in the water supply to the appliance	Call the customer service helpline or call service
	Clogged or scaled nozzle	Clean the nozzle / Perform the system descaling process
Water spray intensity too weak	Water spray intensity is set to "1"	Set the water spray intensity to 2, 3, 4 or 5
	Clogged nozzle	Clean the nozzle / Perform the system descaling process
	Clogged filter on water inlet line	Clean or replace the water filter
	Abnormalities in the water supply to the appliance	Call the customer service helpline or call service
Too cold water	Water heating is set to the lowest level	Set the water temperature to 2, 3, 4 or 5
Too warm water	Water temperature is set to "5"	Set the water temperature to 1, 2, 3 or 4
Water spray from the spray nozzle suddenly stops	Function stops automatically after 3 minutes	No user intervention is required
Water dripping out of retracted nozzle	The nozzle is automatically rinsed before and after washing	No user intervention is required

Contact the customer service helpline or an authorized service technician when:

- LED on the side panel of the toilet flashes after connecting the power supply.
- LED on the side panel does not light up after switching the power on again.
- the appliance emits smoke or abnormal sounds.

In each of the above cases, disconnect the appliance from the power supply.

Chapter 6 Technical data

Model		
Water connection type		G 1/2
Supply voltage		AC220V-240V 50/60HZ
Power		1200W
Permissible feed water pressure		0.07~0.7MPa (0.7~7.0Bar)
Permissible feed water temperature		4~30°C
Permissible ambient temperature		4~40°C
Water resistance class		IPX4
Shower system	Water flow	500~650ml/min
	Spray temperature range	Off, 32~40°C
	Washing cycle duration	3 min.
	Type of water heater	Flow-through heater
	Heating power	1200W
	Protection devices	Thermal fuse, thermostat
	Protection against water back up	Check valve, air gap
Drying system	Maximum air speed	5m/s
	Maximum heating power	230W
	Drying cycle	4 min.
	Warm air temperature	Off, 40~60°C
	Safety devices	Temperature controller, temperature fuse
Odor extraction method		Pure diatom
Other safety device		Leak protection
Net weight of the shower toilet		37kg
Dimensions of the shower toilet		599*385*400mm

Meissen Keramik

Thank you for trusting us